

Incident Management Preventing Workplace, Incidents is Everyone's Job



You Can't Be Everywhere at Once

You're expected to know everything that happens in your organization. You are accountable for recording and tracking incidents, ensuring corrective actions are taken, and that each facility is in compliance with applicable regulations (e.g., OSHA, WCB, RIDDOR, WHS). It's a formidable task.

Our Incident Management product helps ease the burden by helping you share the work with all of your employees. There are no individual licenses, so it's easy to deploy Company wide. Now, all users can easily report on observations, incidents and near misses, and conduct comprehensive safety risk assessments and reviews. By providing users with the ability to easily view relevant EHS information across an organization, risk management becomes centralized and simple - and you get time to focus on other important business and life objectives. A comprehensive software solution to help you prevent incidents and control risk through greater visibility of your incident data.

- Record of all incidents across your organization
- Select the incident classifications with details
- Add the incident consequences with its severity level
- Add the loss potential on the risk matrix
- Select the causes with its categories
- Attach any photo or documents with easy uploading Add the linked actions

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Incident Management

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Design and User Interface

Multilingual Interface

Simple and intuitive user interface makes incident/near miss/hazard entry, analysis, and reporting fast and easy for users of all levels

System can be scaled across your entire enterprise, from the individual department or facility level, to every location throughout your organization

Mobile App (Android iOS) makes core system features and functionality fully available through your tablet or smart phone

Easy-to-use administrative controls and settings mean there's no need to hire additional IT staff or system admins to maintain your system

Maintain your system without the need to hire additional IT staff or system admins using our easy-to-use administrative controls

Comprehensive Incident Reporting Management

Record detailed incident data with photos/ recording audio, including injuries, illnesses, near misses, hazards, environmental releases, and other workplace events all within a single, easy-to-use system

Quickly and easily conduct in-depth incident investigations, risk assessments, and root cause analyses to generate more effective corrective actions and clearly document compliance

Instantly assign new cases, monitor and manage associated corrective actions right from your desktop or mobile device

Dozens of out-of-the-box incident reports allow you to instantly and accurately visualize workplace safety performance across a wide range of the most informative lagging and leading indicators

Report Scheduling allows you to automatically generate and deliver selected reports to individual system users on a recurring basis, saving you time and effort

User-friendly dashboards show users, at-a-glance, the most important actionable data including risk factors and leading indicators to more easily track preventive activities and promote greater employee engagement

Attach documents, photos, audio recordings, links, and other incident-related information for fast, easy access

Automatic escalating email notifications at each workflow stage help to ensure deadlines are met and corrective actions are completed on-time, freeing you from the task of creating and sending emails

Workflow management settings ensure a common, consistent, predictable incident management process and give you precise visibility over every stage, from first report to incident closure



Incident Management

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Incident Reporting Mobile App (Android / iOS

Empower your employees to record and report incidents, observation, near misses, and perform hazard identification anytime, anywhere using their mobile device

Instantly generate associated corrective actions right from your tablet or smart phone

Instantly receive notification with new cases raised to immediately assign responsible member from EHS Team

Use your mobile device's native capabilities, including camera, voice, and notification features to capture incident data faster, and in greater detail

Customer Care & Training

Configure your system according to your unique EHS management requirements with personalized customer implementation and onboarding, and one-on-one consultation

Give your employees the skills to succeed with remote and on-site user training courses, including System Administrator/Super User Training and End User Training

Join a community of EHS experts whose experience and feedback drive the integration of industry best practices and innovate new features into EHS products at an accelerated pace

Resolve issues quickly and accurately with full application support services, including convenient access to our Customer Support Team, at no additional cost

Total Cost of Ownership

DOES NOT require third-party consultants to implement and maintain the system

DOES NOT charge based on a per-user fee, enabling all of your employees to access the system according to affordable pricing matrix at no additional cost for additional users

Solution includes Reports and Dashboards, responsive mobile design, our Solution Mobile App and Corrective Action management capabilities - at no extra cost

Easy system configurability eliminates the need for costly software customizations, and provides the flexibility you need to ensure long-term value for your business